

## New Hire Notice -- Injuries Caused By Work

### What does workers' compensation cover?

You may be entitled to workers' compensation benefits if you are injured or become ill because of your job. Workers' compensation covers most work-related physical or mental injuries and illnesses. An injury or illness can be caused by one event (such as hurting your back in a fall) or by repeated exposures such as hurting your wrist from doing the same motion over and over). Generally, independent contractors, and volunteers who receive no compensation are not covered by workers' compensation benefits.

### Benefits:

Workers' compensation benefits include: Medical care, temporary disability, permanent disability, supplemental job displacement voucher, and death benefits

### Medical Care:

You are entitled to medical care that is reasonably required to cure or relieve you from the effects of your work-related injury. Medical care may include doctor visits, hospital services, physical therapy, lab tests, x-rays, and medicines that are reasonably necessary to treat your injury. Providers should never bill you directly for work-related injuries. There is a limit on some medical services. Your employer is required to provide you with a claim form within one business day of learning about your injury. It is extremely important that you complete the "Employee" section of the claim form as your employer is required to authorize medical care within one working day after you file the form. If additional care is necessary after the initial treatment, the claims administrator will authorize any care that is appropriate for your injury, including the referral to specialists.

### Your Primary Treating Physician (PTP):

This is the doctor with overall responsibility for treating your injury or illness. The primary treating physician determines what type of treatment you need and when you may return to work. A multispecialty medical group of licensed doctors and osteopathy can be designated as personal physicians. If your employer or your employer's insurer does not have a Medical Provider Network, you may be able to change your treating physician to your personal chiropractor or acupuncturist following a work-related injury or illness by making a request to the claims administrator. Chiropractors may not continue as the primary treating physician after 24 visits. If specialists, diagnostics, etc. are needed in your case, this physician will be responsible for making the referrals. If you name your personal physician before your injury, you may see him or her for treatment in certain circumstances.

Otherwise, your employer has the right to select the physician who will treat you for the first 30 days. You may be able to switch to a doctor of your choice after 30 days. Special rules apply if your employer offers a Health Care Organization (HCO) or has a medical provider network. You should receive information from your employer if you are covered by an HCO or MPN. Contact your employer for more information.

### Treatment by your personal physician:

You may be treated by your personal physician if you notify your employer prior to your injury. A personal physician includes a medical group of licensed doctors of medicine or osteopathy. Please have your physician complete the attached form and return to your employer. The following requirements must be met:

1. Your employer must offer group health coverage
2. Your personal physician must agree in advance to treat you for any work injuries or illnesses
3. Your physician must be your regular physician and surgeon.
4. Your physician has previously directed your medical treatment and retains your records, including your medical history.

### What happens if your employer disputes your injury?

State law requires employers to authorize medical care within one working day of receiving a DWC 1 claim form. Your employer may be liable for as much as \$10,000 in medical care until your claim is accepted or denied.

### Medical Provider Networks:

Your employer may be using a MPN, which is a selected network of health care providers to provide treatment to workers injured on the job. If you have predesignated your personal physician prior to your work injury, then you may receive treatment from your predesignated doctor. If you have not predesignated and your employer is using a MPN, you are free to choose an appropriate provider from the MPN list after the first medical visit directed by the employer. If you are treating with a non-MPN doctor for an existing injury, you may be required to change to a doctor within the MPN. For more information see the MPN contact information below.

### Medical Access Assistant for California MPNs:

The Medical Access Assistant, or MAA, has the primary duty of assisting employees with finding available medical provider network physicians and scheduling medical appointments. The MAA shall be available Monday through

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Saturday from 7:00 AM – 8:00 PM (Pacific standard time). The MAA will contact the physician during normal business hours to schedule your appointment. The MAA does not have authority to authorize treatment and maintains different duties than the claims examiner.

#### **Sedgwick Medical Access Assistant:**

Phone: **1-87-SEDGWICK** or **1-877-334-9425**

**Current MPN toll free number: 800-625-6588**

**MPN Website: [www.sedgwickproviders.com](http://www.sedgwickproviders.com)**

- Select method of search: physician name, address search, or region search
- Input the state and zip code information
- Select the “Sedgwick Extended MPN” from the drop down menu
- Click “Find Provider”

#### **Current MPN Address:**

Sedgwick CMS  
10690 White Rock Road Suite 100  
Rancho Cordova, CA 95670  
MPN Effective Date: 1/1/2018

#### **What if my employer does not have a Medical Provider Network?**

If your employer does not have a Medical Provider Network, you may be able to change your treating physician to your personal chiropractor or acupuncturist following a work-related injury or illness within 30 days of reporting your injury. You may use the attached Notice of Personal Chiropractor or Personal Acupuncturist form to notify your employer of this change.

#### **Emergency Medical Care:**

If you need emergency care, call 911 for help immediately from the hospital, ambulance, fire department or police department.

#### **First Aid:**

If you need first aid treatment, contact your employer. If you have more than a simple first aid injury, you will need to ask your employer for a claim form.

#### **Temporary Disability (TD) Benefits:**

You may be entitled to payments if you lose wages while recovering. Your temporary disability rate is calculated by multiplying your average weekly wage by two thirds. The first 3 days of disability are not payable under California law unless there is hospitalization at the time of injury or the disability exceeds 14 days. If your physician returns you to work on a modified basis, you may be entitled to wage loss.

This is generally calculated by multiplying the difference between your average weekly wage and your earnings during modified duties times two thirds. This is subject to the benefit minimums and maximums set by the California Legislature. Temporary disability benefits are payable within 14 days of the date of injury or knowledge of the injury. Subsequent payments are due every 14 days. For injuries occurring on or after 1/1/08, no more than 104 weeks of temporary disability are payable within 5 years from the date of injury. For longer term conditions (hepatitis B & C, amputations, severe burns, HIV, high velocity eye injuries, chemical burns to the eyes, pulmonary fibrosis, and chronic lung disease) no more than 240 weeks within five years from the date of injury are payable. You may be eligible for state disability benefits from the Employment Development Department (EDD) if TD benefits are stopped, delayed, or denied. There are time limits so contact EDD for more information.

#### **Permanent Disability (PD) Benefits:**

You may be entitled to payments if your physician says your injury has limited your ability to work. The permanent disability rate is calculated by multiplying your average weekly wage by two thirds, subject to statutory minimums and maximums. The amount of permanent disability or impairment may depend on your doctor’s opinion, as well as your age, occupation type of injury and date of injury. If you have permanent disability or your claims examiner suspects you have permanent disability, a letter will be sent to you explaining your benefits, including the estimate or total value of permanent disability, weekly payment amount, how the benefit was calculated, and all of your related rights under the California Labor Code, including your right to object to the report upon which the determination is being based. Permanent Disability benefits are payable within 14 days of the last payment of temporary disability benefits or after you physician indicates there is permanent disability. The benefit is payable every fourteen days.

#### **Supplemental Job Displacement Benefit:**

You may be entitled to a nontransferable voucher payable to a state approved school. To qualify, your injury must result in a permanent impairment and your employer is unable to offer modified or alternative work within 60 days of receipt of a report asserting that all medical conditions have reached maximum medical improvement. If your employer does not offer a modified or alternate job within 60 days of determination of maximum medical improvement, you may choose to receive a nontransferable voucher to use at a state accredited school for education-related retraining or skill replacement. If you qualify for the supplemental job displacement benefit, your claims examiner will provide a voucher for up to \$6,000.00.

#### **Return to Work Fund**



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If your injury results in permanent impairment and it is determined that the amount awarded is disproportionately low in comparison to your loss of earnings, you may be entitled to additional compensation. A fund was established to supplement permanent impairment benefits under specific circumstances. This fund is administered by the Division of Workers Compensation. Your examiner can assist in directing you to the correct resource to determine eligibility.

#### Death Benefits:

Death benefits are paid to dependents of a worker who dies from a work-related injury or illness. The benefit is calculated and paid in the same manner as temporary disability. This benefit is paid at a minimum rate of \$224 per week. The death benefit rates are set by state law and the amount depends upon the number of dependents. If dependent minor children are involved, death benefits are payable at least until the youngest child reaches majority age. Burial expenses are also provided under this benefit.

#### Report Your Injury:

Report the injury immediately to your supervisor or to:

Employer representative: report injury to your supervisor

Phone number: \_\_\_\_\_

Don't delay. There are time limits. If you wait too long, you may lose your right to benefits. Your employer is required to provide you a claim form within one working day after learning about your injury. Within one working day after you file a claim form, your employer shall authorize the provision of all treatment, consistent with the applicable treating guidelines, for your alleged injury and shall be liable for up to ten thousand dollars (\$10,000) in treatment until the claim is accepted or rejected. Until the date the claim is accepted or rejected, liability for medical treatment shall be limited to ten thousand dollars (\$ 10,000). If your claim is denied, you have the right to appeal the decision within one year of the date of injury.

#### Discrimination:

It is illegal for your employer to punish or fire you for having a work injury or illness, for filing a claim, or testifying in another person's workers' compensation case. If proven, you may receive lost wages, job reinstatement, increased benefits, and costs and expenses up to limits set by the state.

#### Questions?

If you have questions, see your employer or the claims examiner who handles workers' compensation claims for your employer.

#### Claims Administrator:

Sedgwick Claims Management Services, Inc.

Address: P.O. Box 14440

City: Lexington State: KY Zip: 40512-4440

Phone: 866-568-8924

The employer is insured for workers' compensation by:  
American Zurich

#### How do I locate information regarding my employer's current workers' compensation carrier?

For information regarding your employer's workers' compensation carrier, please visit the below website.

<https://www.caworkcompcoverage.com>

If the workers' compensation policy has expired, contact a Labor Commissioner at the Division of Labor Standards Enforcement - their number can be found in your local White Pages under California State Government, Department of Industrial Relations.

You can get free information from a State Division of Workers' Compensation Information & Assistance Officer.

The nearest Information & Assistance Officer is at:  
Please refer to the attached I&A Office directory for the nearest location.

Hear recorded information and a list of local offices by calling toll-free (800) 736-7401. Learn more online:  
[www.dir.ca.gov](http://www.dir.ca.gov).

#### False claims and false denials:

Any person who makes or causes to be made any knowingly false or fraudulent material statement or material representation for the purpose of obtaining or denying workers' compensation benefits or payments is guilty of a felony and may be fined and imprisoned.

Your employer may not be liable for the payment of workers' compensation benefits for any injury that arises from your voluntary participation in any off-duty recreational, social, or athletic activity that is not part of your work-related duties.



## Contact the Information & Assistance Unit:

- By phone at **1-800-736-7401** -- For recorded information that helps injured workers, employers and others understand California's workers' compensation system, and their rights and responsibilities under the law.
- By attending a workshop for injured workers (***Asista a un seminario para trabajadores lesionados***)
- By calling or going in person to a local Information & Assistance Unit office:

<p><b>Anaheim</b> 1065 N. PacificCenter Drive Anaheim 92806-2141 (714) 414-1801</p>	<p><b>Oxnard</b> 1901 N. Rice Avenue Ste. 200 Oxnard, CA 93030-7912 (805) 485-3528</p>	<p><b>San Francisco</b> 455 Golden Gate Avenue, 2nd floor San Francisco, CA 94102-7014 (415) 703-5020</p>
<p><b>Bakersfield</b> 1800 30th Street, Suite 100 Bakersfield, CA 93301-1929 (661) 395-2514</p>	<p><b>Pomona</b> 732 Corporate Center Drive Pomona, CA 91768-2653 (909) 623-8568</p>	<p><b>San Jose</b> 100 Paseo de San Antonio, Room 241 San Jose, CA 95113-1402 (408) 277-1292</p>
<p><b>Eureka</b> * Satellite office 100 "H" Street, Room 202 Eureka, CA 95501-0481 (707) 441-5723</p>	<p><b>Redding</b> 250 Hemsted Drive 2nd Floor, Ste B Redding, CA 96002- 9040 (530) 225-2047</p>	<p><b>San Luis Obispo</b> 4740 Allene Way, Suite 100 San Luis Obispo, CA 93401-8736 (805) 596-4159</p>
<p><b>Fresno</b> 2550 Mariposa Mall, Room 5005 Fresno, CA 93721-2219 (559) 445-5355</p>	<p><b>Riverside</b> 3737 Main Street, Room 300 Riverside, CA 92501-3337 (951) 782-4347</p>	<p><b>Santa Ana</b> 605 W Santa Ana Blvd, Bldg 28, Room 451 Santa Ana, CA 92701-4070 (714) 558-4597</p>
<p><b>Long Beach</b> 300 OceanGate Street, Suite 200 Long Beach, CA 90802-4304 (562) 590-5240</p>	<p><b>Sacramento</b> 160 Promenade Circle, Suite 300 Sacramento, CA 95834-2962 (916) 928-3158</p>	<p><b>Santa Barbara</b> * Satellite office 130 E Ortega St Santa Barbara, CA 93101-7538 (805) 568-1295</p>
<p><b>Los Angeles</b> 320 W. 4th Street, 9th floor Los Angeles, CA 90013-1954 (213) 576-7389</p>	<p><b>Salinas</b> 1880 North Main Street, Suite 100 Salinas, CA 93906-2037 (831) 443-3058</p>	<p><b>Santa Rosa</b> 50 "D" Street, Room 420 Santa Rosa, CA 95404-4771 (707) 576-2452</p>
<p><b>Marina del Rey</b> 4720 Lincoln Blvd 2nd floor Marina del Rey, CA 90292-6902 (310) 482-3820</p>	<p><b>San Bernardino</b> 464 W. Fourth Street, Suite 239 San Bernardino, CA 92401-1411 (909) 383-4522</p>	<p><b>Stockton</b> 31 East Channel Street, Room 344 Stockton, CA 95202-2314 (209) 948-7980</p>
<p><b>Oakland</b> 1515 Clay Street,</p>	<p><b>San Diego</b> 7575 Metropolitan Drive,</p>	<p><b>Van Nuys</b> 6150 Van Nuys Blvd.,</p>

6th floor  
Oakland, CA 94612-1519  
(510) 622-2861

Suite 202  
San Diego, CA 92108-4424  
(619) 767-2082

Room 105  
Van Nuys, CA 91401-3370  
(818) 901-5367

**DWC FORM 9783 (July 1, 2014) PREDESIGNATION OF PERSONAL PHYSICIAN**

In the event you sustain an injury or illness related to your employment, you may be treated for such injury or illness by your personal medical doctor (M.D.) or doctor of osteopathic medicine (D.O.) if:

- On the date of your work injury you have health care coverage for injuries/illnesses that are not work related;
- the doctor is your regular physician, who shall be either a physician who has limited his or her practice of medicine to general practice or who is a board-certified or board-eligible internist, pediatrician, obstetrician-gynecologist, or family practitioner, and has previously directed your medical treatment, and retains your medical records;
- your "personal physician" may be a medical group if it is a single corporation or partnership composed of licensed doctors of medicine or osteopathy, which operates an integrated multispecialty medical group providing comprehensive medical services predominantly for nonoccupational illnesses and injuries;
- prior to the injury your doctor agrees to treat you for work injuries or illnesses;
- prior to the injury you provided your employer the following in writing: (1) notice that you want your personal doctor to treat you for a work-related injury or illness, and (2) your personal doctor's name and business address.

You may use this form to notify your employer if you wish to have your personal medical doctor or a doctor of osteopathic medicine treat you for a work-related injury or illness and the above requirements are met.

EMPLOYEE	
You (the employee) sign this section.	
Employer	_____
Employee Name*	_____ _____
Employee ID#*	_____
Date of Hire	_____
Date of Birth	_____
Address	_____ _____
City	_____
St, Zip	_____
In the event of any on-the-job, work-related injury, I request that I be treated by my personal physician.	
Signature	<input checked="" type="checkbox"/>

PHYSICIAN	
We cannot process this form without the fields marked bold with an asterisk.	
<b>Please PRINT clearly.</b>	
Physician First Name*	_____
Physician Last Name*	_____
Street Address*	_____
of the physician's practice	
City*	_____
St, Zip*	_____
Telephone Number	_____
of the physician's practice ( _ _ ) _ _ - _ _ _	
Group Name:	_____
CA License	_____
I agree to this Predesignation:	
Physician Signature	<input checked="" type="checkbox"/>

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**Date**

\_\_\_\_\_

**Date of Acceptance**

\_\_\_\_\_

The physician is not required to sign this form, however, if the physician or designated employee of the physician does not sign, other documentation of the physician's agreement to be predesignated will be required pursuant to Title 8, California Code of Regulations, section 9780.1(a)(3).